

INTERNAL QUALITY EVALUATION REPORT¹

Project title	Development of master curricula for natural disasters risk management in Western Balkan countries
Project acronym	NatRisk
Project reference number	573806-EPP-1-2016-1-RS-EPPKA2-CBHE-JP
Coordinator	University of Nis
Project start date	October 15, 2016
Project duration	36 months

Reporting date	02.09.19
Report author(s)	Sally Priest

¹ This form concerns quality issues of NatRisk project. The report is based on internal project quality evaluation forms. It should be prepared by QAC and send on e-mail address: natriskuni@gmail.com till October 10th.

Project number: 573806-EPP-1-2016-1-RS-EPPKA2-CBHE-JP

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Responses and overall summary

Number of responses	86
Overall description of the survey responses	
<p>This report details the responses to the Annex T questionnaires completed by NATRISK partners individually within July and August 2019.</p> <p>Similar to the last evaluation, in general, project partners reported having few significant issues with the internal quality of the project. The response rate of participants was slightly higher this year with 86 responses as compared with 76 in 2018 and 66 from 2017.</p> <p>Overall the average score of all responses was 4.69 in close comparison to 4.67 in 2018 and the 4.63 average of 2017. Each statement average ranged from 4.50 to 4.81 in relation to 4.03 to 4.89 in 2018 (2017 this was 3.71 to 4.86).</p> <p>Similar to last year the section which scored the lowest was the Implementation of the Special Mobility Strand. Although comparatively to other sections this scored lower, there has been a significant improvement on the lower of the averages from 4.03 to 4.50. Also despite this being the lowest score it is still within in the higher end of the “Very Good” category. More details on this are provided in the relevant section below.</p> <p>In general therefore, the internal quality of the project continues to be high and there are no significant concerns. More detailed reporting for each statement is provided in the sections below and the narrative concentrates on those scores which are a bit lower (albeit still high within the “Very Good” category) and/or where there have been significant changes (positive or negative) in relation to the reporting in 2017 and 2018.</p> <p>There were no qualitative comments made on any of the surveys.</p>	

Evaluation details

Results of evaluation of the structure of the project

Structure of the project

The structure of the project continues to be well received by project partners with very high average scores being reported across all of the categories; a large majority of respondents grading it as excellent.

Since last year an improvement is noted for the statement “I know about all the partners’ tasks whose average has improved from 4.61 in 2018 to 4.73 in 2019. Understanding has also shown a significant improvement since 2017 when this statement scored an average of 4.47.

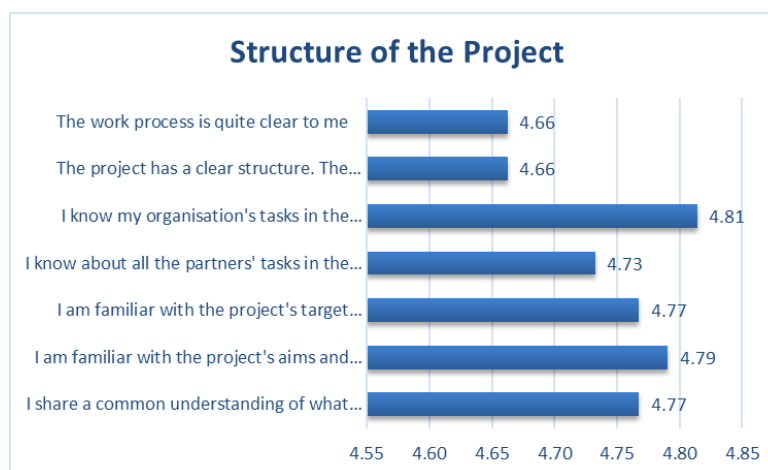
Compared to the other questions two scores are slightly lower “The work process is quite clear to me” and “The project has a clear structure. The workflow follows a logic sequence”. Both of which scored 4.66. The latter of these also showed a greater decrease in average from that of 4.82 in 2018. Understanding is still mostly positive. A score of 4.66 is still “very good” but the reduction may be related to uncertainty of tasks following the need to extend the project.

Project management will look to whether it is necessary to provide additional information about the structure of tasks and work process over the final 7 months of the project.

Table(s)/Figure(s)

The scores considering the structure of the project in percentages are presented in the following table and graphs:

Grading	Poor	OK	Good	Very Good	Excellent
I share a common understanding of what the project is about	0	1	1	17	80
I am familiar with the project's aims and objectives	0	0	1	19	80
I am familiar with the project's target groups	0	1	1	17	80
I know about all the partners' tasks in the project	0	0	2	22	76
I know my organisation's tasks in the project	0	0	3	12	85
The project has a clear structure. The workflow follows a logic sequence.	0	1	2	26	71
The work process is quite clear to me	1	0	5	20	74



Results of evaluation of implementation of the project activities

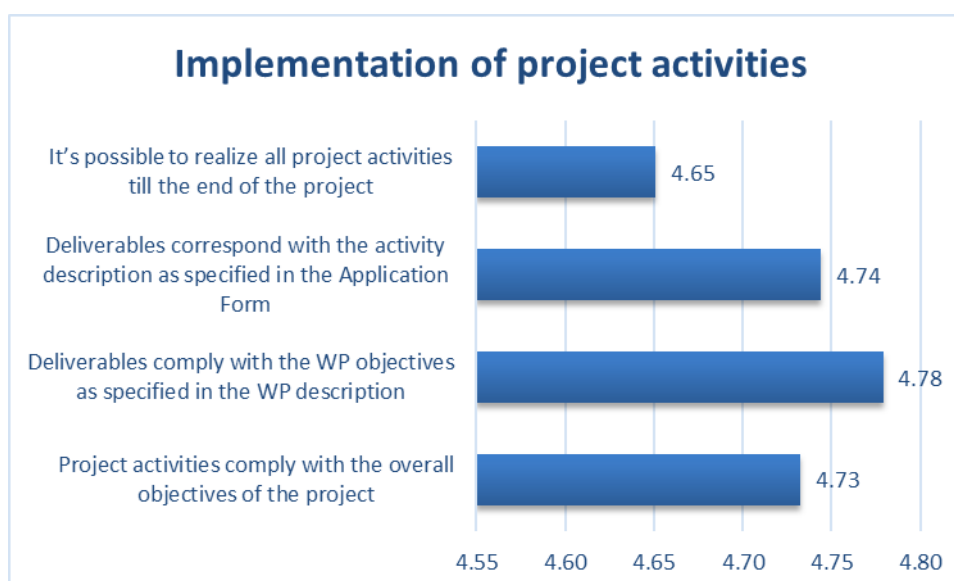
Implementation of the project activities

Most partners scored the implementation of the project activities highly with the majority of responses in the Very good and Excellent categories. Overall there has been a slight reduction in scores for all statements. However, there is no real concern about this as only a small reduction in scores is noted. The only statement with a slightly higher reduction (and the lowest of these averages) of 4.72 in 2018 to 4.65 in 2019 is “It’s possible to realize all project activities till the end of the project”. Although this highlights a small reduction which may reflect concerns about the need to extend the project for 6 months and uncertainty about realising the accreditation and implementation of curricula by some WB partners, the average is still high just a bit lower than those for other statements.

Table(s)/Figure(s)

The scores considering the implementation of the project activities in percentages are presented in the following table and graphs:

Grading	Poor	OK	Good	Very Good	Excellent
Project activities comply with the overall objectives of the project	0	1	1	21	77
Deliverables comply with the WP objectives as specified in the WP description	0	0	3	15	81
Deliverables correspond with the activity description as specified in the Application Form	0	1	1	20	78
It’s possible to realize all project activities till the end of the project	0	2	5	19	74



Results of evaluation of dissemination

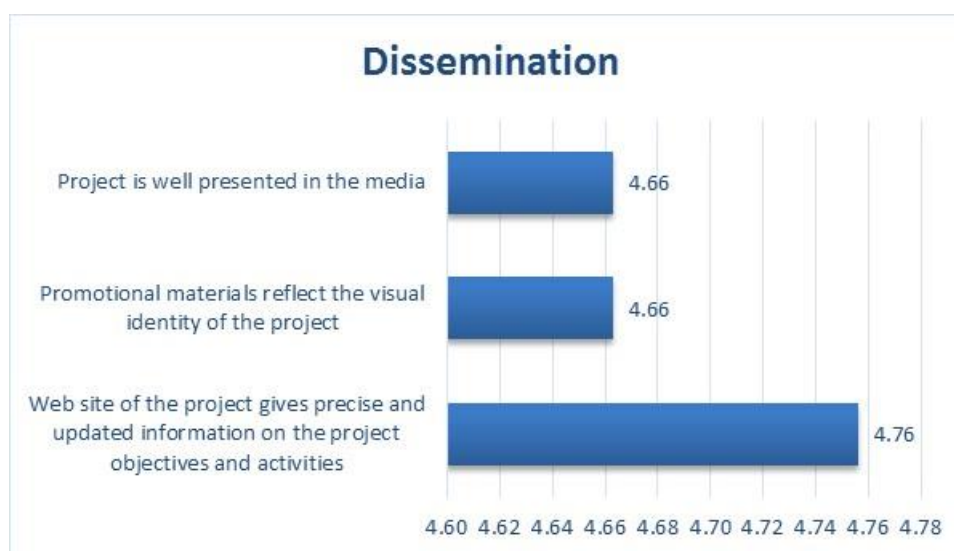
Dissemination

Positive responses were also reported in relation to dissemination with the majority of respondents rating the project as Very Good or Excellent. There was a positive improvement in the response statement “Project is well presented in the media” where the average score increased from 4.49 in 2018 to 4.66 in 2019. Despite the improvement an average of 4.66 for this and the statement “Promotional materials reflect the visual identity of the project” are on the slightly lower side compared to other responses and therefore actions will be considered about how these might be improved in the final months of the project.

Table(s)/Figure(s)

The scores considering the evaluation of dissemination in percentages are presented in the following table and graphs:

Grading	Poor	OK	Good	Very Good	Excellent
Web site of the project gives precise and updated information on the project objectives and activities	0	0	2	20	78
Promotional materials reflect the visual identity of the project	0	1	0	30	69
Project is well presented in the media	0	2	3	20	74



Results of evaluation of management of the project

Management of the project

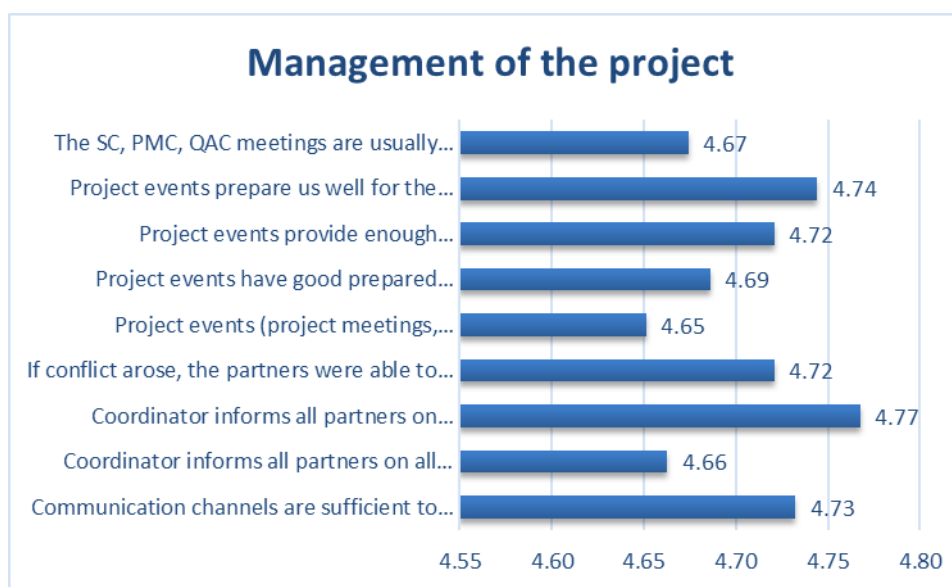
Similar to the previous categories, the majority of respondents rated the management of the project Very Good or Excellent and overall all statement averages are good. Two statements showed a slight decline in scores between 2018 and 2019: Coordinator informs all partners on all aspects of activity implementation (4.8 to 4.68) and Project events (project meetings, workshop, trainings, and study visits) are well structured (4.78 to 4.65). These are small declines and scores are still high and

although these will be considered by the management committee, overall there are few issues relating to the management of the project to be addressed.

Table(s)/Figure(s)

The scores considering the results of management of the project in percentages are presented in the following table and graphs:

Grading	Poor	OK	Good	Very Good	Excellent
Communication channels are sufficient to achieve excellent project results	0	1	0	23	76
Coordinator informs all partners on all aspects of activity implementation	0	1	3	23	72
Coordinator informs all partners on financial aspects of the project realization	0	1	0	20	79
If conflict arose, the partners were able to solve it	0	0	6	16	78
Project events (project meetings, workshop, trainings, and study visits) are well structured	0	0	5	26	70
Project events have good prepared agendas sent on time	0	1	0	28	71
Project events provide enough opportunities to discuss and exchange ideas	1	0	5	14	80
Project events prepare us well for the next steps of the project work	0	1	1	20	78
The SC, PMC, QAC meetings are usually concise and informative	1	0	2	23	73



Results of evaluation of partnership

Partnership

The averages for all statements ranged between 4.62 to 4.74 which is overall Very Good. Although these are slightly lower than those gained for some statements in other sections, they have been very consistent over the life of the project. The nature of the project sometimes makes it difficult to appreciate and understand the tasks and activities of other partners, although the project meetings every 6 months does help to assist with this.

Table(s)/Figure(s)

The scores considering the evaluation of partnership in percentages are presented in the following table and graphs:

Grading	Poor	OK	Good	Very Good	Excellent
All members of the consortium put much effort in their tasks	0	1	3	28	67
All members of the consortium take responsibility for project activities and results	0	0	3	30	66
All members of the consortium are acknowledging skills and expertise of other project members	0	1	5	21	73
The partnership motivates us to collaborate with the partners in the future projects	0	1	0	22	77



Results of evaluation of exploitation

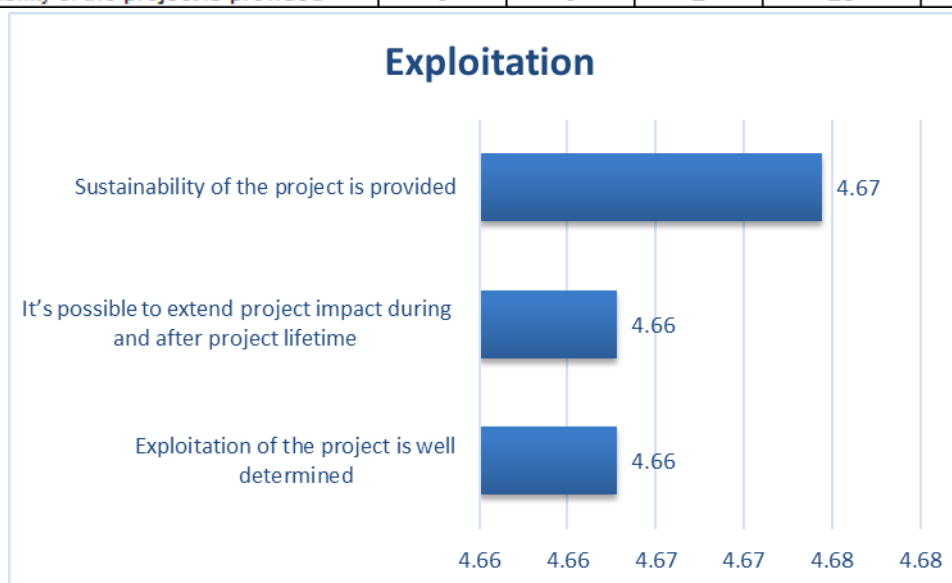
Exploitation

Averages within this section are very consistent either being 4.66 or 4.67. Which is overall lower than some other statements, but still averaging Very Good. The statement "Sustainability of the project is provided" has seen a slight decline in average 4.78 to 4.67. This result and the sustainability of the project moving forward is something which will be discussed at the meeting in Sarajevo, September 2019.

Table(s)/Figure(s)

The scores considering the evolution of exploitation in percentages are presented in the following table and graphs:

Grading	Poor	OK	Good	Very Good	Excellent
Exploitation of the project is well determined	0	0	3	27	70
It's possible to extend project impact during and after project lifetime	0	1	1	28	70
Sustainability of the project is provided	0	0	2	28	70



Results of evaluation of Special Mobility Strand implementation

Special Mobility Strand implementation (n=84)

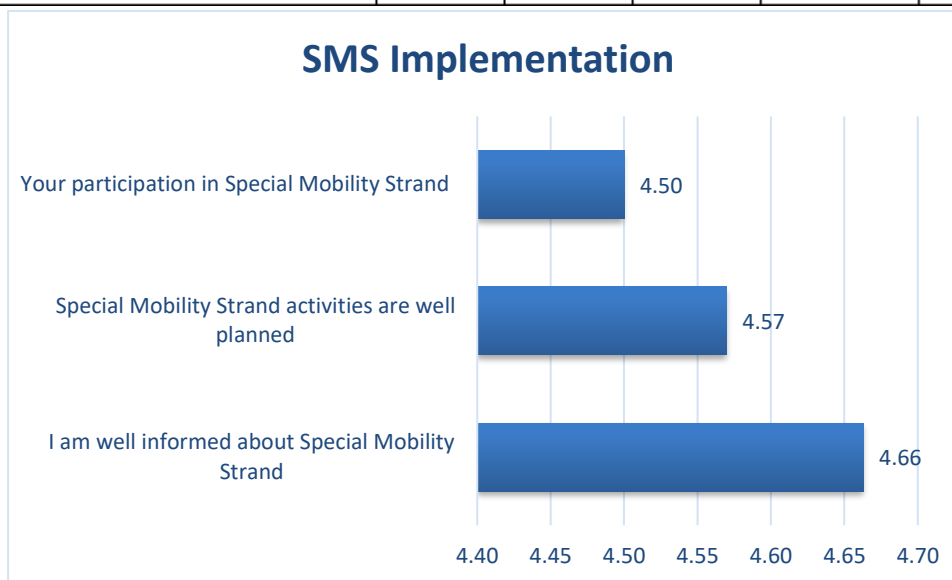
Overwhelmingly, the highest percentages of respondents for this section were in the Excellent or Very Good category. However, this section had slightly lower scores than other sections. Scores for two of the statements “I am well informed about the Special Mobility Strand” and the “Special Mobility Strand activities are well planned” were a little bit lower than the averages for other sections, however still relatively high and both have shown improvement over the project.

The statement “Your participation in Special Mobility Strand” has the lowest average score in the whole survey at 4.50. However, it has shown significant improvement over the lifetime of the project from 3.71 (2017), 4.03 (2018) and 4.50 (2019). The 2019 score of 4.5 is still in the Very Good category and only 1% of participants reported it as Poor. There is a question about whether all participants will feel that this question is applicable to them as not everyone will have the opportunity to participate in the SMS. As mentioned in the last Annex V report a key question is where there are any respondents who would have liked to participate but were not able to, however, there is explicit evidence of this. The project will ensure that outstanding SMS opportunities will continue to be well-publicised and the process of selection is clear and fairly implemented.

Table(s)/Figure(s)

The scores considering the evaluation of the Special Mobility Strand implementation in percentages are presented in the following table and graphs:

Grading	Poor	OK	Good	Very Good	Excellent
I am well informed about Special Mobility Strand	0	1	3	23	72
Special Mobility Strand activities are well planned	0	0	3	36	60
Your participation in Special Mobility Strand	1	1	7	27	63



Please indicate your suggestions for further project improvement:

Location, date

Signature

London, 02.09.2019

